

ONLINE GIVING FAQS

Is it secure?

Yes, giving online is even more secure than using checks, because electronic gifts cannot be lost or stolen.

Can I schedule recurring donations?

Yes, you can specify whether you want your contribution made once, weekly, twice per month, monthly, quarterly or yearly. You can set up as many scheduled contributions as you prefer.

Will I still receive a contribution statement?

Yes, you will receive an annual giving statement in January mailed to your home or electronically per request. You can also login at anytime and check your giving record.

What if I change banks or want to adjust the date or amount of a contribution?

You can edit or delete a scheduled contribution at anytime including the bank routing number, account number, date, fund, frequency and amount.

Can I update the frequency or amount of my donation? Absolutely, you can edit your automated giving at any point. The control is in your hands.

How do I get help?

Email Cassandra.Grey@myspbc.org or call 804.643.4000.

Can I try this just once?

Yes, once you set up your online giving profile, you can give once, as often as you'd like, or set up an automated schedule.

When is my donation charged to my account?

Most online transactions are posted in 1-5 business days

Do I pay any additional fees to give online?

No. There is no charge to give online.